



As a RESQI Subscriber, you and up to five of your loved ones enjoy the protection of profes- sional personal security when you find yourself vulnerable and isolated under any of the follow- ing conditions

Your vehicle has broken down and you need protection while Roadside assistance is being arranged

You are being threatened with arrest or have been arrested and require professional witnesses to ensure your safety during the ordeal

You are being followed by an unmarked or suspicious vehicle

You have had an accident and are awaiting ambulance/SAPS and/or tow-in to arrive

Your vehicle has been hi-jacked

You require security assistance at home due to unlawful entry in progress



By pressing the Rescue One Shield on your phone, you are activating a team of security professionals with one thing in mind ...to keep you safe! We are instantly aware of your situation and location which are key to solving your crisis effectively and quickly.



At RESQ1, our sole purpose is to minimize the risk of injury to our members. We do this by providing immediate management of any situation while dispatch of security, mechanical or medical teams are underway.



HOW TO USE YOUR RESQI APP



WHY THE RESQI SERVICE IS SO IMPORTANT

Making professional crisis management teams aware of a crisis situation, means that you have a network of people working to resolve your situation as quickly as possible. This simple action is the most important thing you can do to ensure your safety in a crisis situation.

Everyone knows that trouble comes when you least expect it. Making the right people aware of your situation significantly minimises immediate and consequential risk when any interim situation arises that leaves you vulnerable and powerless.

The location technology on the RESQ1 app provides us with your battery life and updated locations until we close the service call, meaning that if your situation deteriorates and you are unable to make further callswe will be able to find your phone.



About Us

RESQ1 was established in 2017, to answer the growing need for professional protection services where clients are at risk of personal injury in the case of a vehicle breakdown on South African roads and/or where a client requires support in case of arrest.

This initiative is supported by senior business leaders from the insurance, vehicle telematics and hijack/vehicle theft and recovery industries. The combination of these resources offer our clients a unique and experienced mix of skills focused on their safety in times of crisis.

We are proud to have at our disposal, the largest vehicle recovery and hijack management team in South Africa which includes cross-border capability.

Our ground - and air-based reaction services are able to monitor, track, escort and recover a broad variety of vehicles, ranging from light motor vehicles to 18-ton trucks, and from single cars to entire fleets. We also specialize in providing secure escorts and transport for VIPs and convoys.

Two call centers co ordinate support calls which provide crisis management and security management respectively. The crisis management center is located in Pretoria with the security arm operating from Rand Airport in Johannesburg.

For more information refer to your authorised distributor:

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